



**Business Process Management Workshops: BPM
2009 International Workshops, Ulm, Germany,
September 7, 2009, Revised Papers (Lecture Notes
in Business Information Processing)**

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Business process management (BPM) constitutes one of the most exciting - search areas in computer science and the BPM Conference together with its workshops provides a distinct platform for presenting the latest research and showing future directions in this area. These proceedings contain the final versions of papers accepted for the workshops held in conjunction with the 7th International Conference on Business Process Management (BPM 2009). The BPM 2009 conference and workshops took place in Ulm, Germany. We received many interesting workshop proposals, eight of which were selected. Ultimately the workshops ran on September 7, 2009 featuring highly interesting keynotes, inspiring scientific presentations, and fruitful discussions. The history of five years of BPM workshops in a row proves the continued success of the workshop program. The workshop held in 2009 included one new workshop on empirical research in business process management and seven well-established workshops. First International Workshop on Empirical Research in Business Process Management (ER-BPM 2009). The ER-BPM 2009 workshop addressed the demand for empirical research methods such as experimental or case studies to BPM and invited fellow colleagues to investigate both the potential and the limitations of BPM methods and technologies in practice. The ER-BPM workshop aimed at closing the gap in knowledge on process management and at discussing empirical research in the space of BPM and associated phenomena. 12th International Workshop on Reference Modeling (RefMod 2009). Although conceptual models have proven to be a useful means to support information systems engineering in the past few years, creating and especially maintaining conceptual models can be quite challenging and costly.

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