



# Principles of Clinical Laboratory Management: A Study Guide and Workbook

*Jane Hudson Ph.D. MT (ASCP) SM CLS (NCA) Senior Editor*

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This concise summary of the most common clinical laboratory management topics emphasizes the need for the entry-level laboratory practitioner to be aware of the financial, personnel, operational, and marketing issues affecting the laboratory in order to successfully perform and compete in the rapidly changing health care environment. **Using examples, case studies, and commentaries, this book covers all topics relevant to laboratory management, including professionalism, ethics, employment interviews and selection, diversity, stress management, team building, communication and interpersonal relationships, public relations, scheduling, quality control, information systems, and legal considerations.** Medical technologists and clinical laboratory scientists with less than 3 years' experience would benefit from this discussion of basic management topics.

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